



## REFUND POLICY

The Borough of Dormont Stormwater Authority does not issue refunds or forgive penalty, interest or other fees associated with the stormwater bill. A request for a refund or forgiveness may be evaluated by the Board under extenuating circumstances. If the property owner feels they are entitled to a refund or forgiveness, they must register to speak to the Board at a public Board meeting - The Board will notify the property owner of its decision within sixty (60) days of the public Board meeting. A refund or forgiveness will not be granted if the property owner states they did not receive a bill. The Stormwater Authority and Jordan Tax Service are not responsible for lost mail. If the bill was not mailed to the proper address, it is the property owner's responsibility to notify Jordan Tax Service and/or the Stormwater Authority of a change in mailing address. It is the property owner's responsibility to make sure the stormwater bill is paid each year. If a property has been demolished, the property owner must notify the Stormwater Authority prior to the next year's billing, an inspection will be conducted and the property owner will be notified as to whether they must continue to pay the stormwater fee.



Frank Stumpo, Vice-Chairman



John McLane, Treasurer

May 24, 2017